How To Read Your New Bill

Follow the numbers below as a guide to reading your new billing format.

- 1. Amount due on account.
- 2. Your account number. Please refer to this number when calling in or making payments.
- 3. Billing Summary shows activity since last billing.
- 4. Message Center for important messages from Firelands.
- 5. Meter location and meter reading information.
- 6. By following the graph key, you can see monthly usage and compare your usage with the previous year.
- 7. Current detail of charges for electric use.
- 8. Account number and amount due. Return stub with your check or cash payment.

Visit our website, www.firelandsec.com, to download our SmartHub mobile app that is a fast and convenient way to pay your bill, view usage history, report an outage, and manage your account. You can also receive important notifications regarding your electric service.

