

NEWS



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For Immediate Release 3/23/2020:

Firelands Electric Co-op takes further action amid COVID-19 crisis

(NEW LONDON, OH) — Firelands Electric Cooperative is available to the community and able to do business with its members 24/7 by phone, night drop, mail, SmartHub app, and website.

Reflecting the Governor of Ohio's administrative orders regarding COVID-19 (coronavirus), Firelands Electric has implemented its Pandemic Policy to keep our employees and the members we serve safe, while still continuing to provide reliable electricity to the communities we serve. The cooperative's office will be closed until further notice to follow the CDC's recommendations.

"We apologize for the inconvenience as we take measures to ensure the health and safety of our employees and community," says General Manager Dan McNaull. "Our cooperative understands the responsibility in keeping the power on for our consumer-members and businesses during this time."

Firelands Electric's night drop at 103 Industrial Drive, New London, will remain open in addition to service support available online at www.firelandsec.com, the cooperative's SmartHub app, or by calling 1-800-533-8658.

Firelands Electric Cooperative, a Touchstone Energy Partner, is a member-owned, not-for-profit electric utility serving more than 9,100 homes and businesses in rural areas of Ashland, Huron, Lorain, and Richland counties that ranks among the highest energy utilities in the country for customer satisfaction. Visit the cooperative's website, www.firelandsec.com, [Facebook page](#) and [Twitter feed](#), to learn more about reliable and affordable power.

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