



GM'S REPORT

ENERGY CONSULTATIONS

Savings you can count on

Better energy efficiency at home starts with reducing your electric consumption — and leads to lower bills. An energy consultation conducted by Firelands Electric Cooperative's knowledgeable energy advisor can help you get started.

Firelands Electric has the tools and knowledge to help co-op members with all of their needs in the arena of electric energy, and we are committed to assisting whenever we can. Saving energy not only benefits our members individually, by helping them save money on their monthly utility bills, but it can also help reduce the load during times of peak demand for electric power, which saves money for all of the members of the co-op.

Members can become frantic when they see a major increase in their electric bill and they often want answers as to why. Sometimes a call to the Firelands Electric Co-op office (where representatives have meter data reports and years of experience and knowledge) is the only step needed to identify the problem. Other times, more extensive research, or even an on-site visit, is required.

During a FREE consultation at a member's home or business, Firelands Electric Cooperative's energy advisor uses his extensive background and training to find abnormalities, such as hot water line leaks, running well pumps, damaged power cords, construction and weatherization issues, and more. He also checks household systems many homeowners seldom see or take into consideration unless they spend time with an HVAC technician.

On average, a member can reduce their energy use by about 5% if they follow the low-cost or no-cost advice given during a consultation. Additional savings of up to 20% can be achieved by addressing issues with big-ticket items that are discovered during a consult, such as HVAC replacement, attic insulation, or major duct repair.

Improved energy efficiency not only helps Firelands Electric Cooperative control peak demand and wholesale power costs, but discussions with your energy advisor also provide an opportunity to discuss services available to members, including rebates and incentives for HVAC upgrades, weatherization, new ENERGY STAR-certified appliances, and much more.

To learn more about Firelands Electric's FREE energy consultations or to schedule your appointment, contact the co-op at 1-800-533-8658.



Dan McNaull
GENERAL MANAGER

Pointing the way to savings

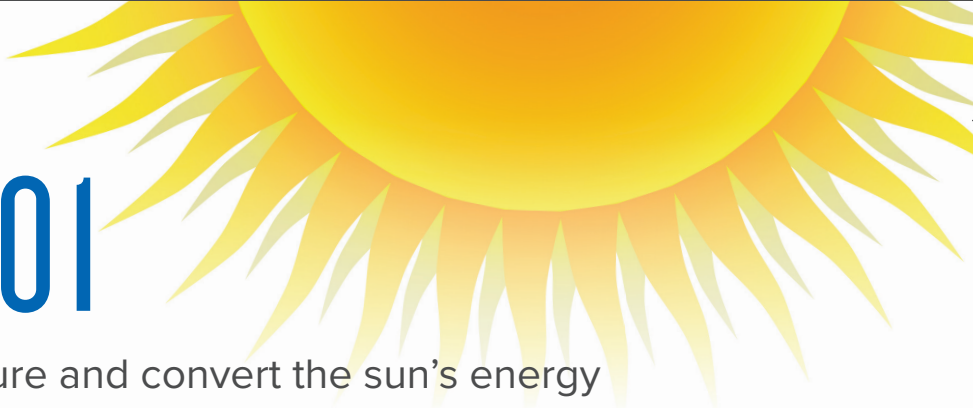
Four areas an energy advisor will typically cover:

- **Leaks and losses:** Damaged, insufficient, or improperly installed insulation can increase energy use year-round.
- **Comfort costs:** A visual inspection of your thermostat, water heater, heating and air conditioning equipment, and ductwork can identify performance problems.
- **Assessing appliances:** The age, condition, location, and use patterns for washers, dryers, refrigerators, and other major appliances can impact their efficiency levels.
- **Learning lighting:** A quick discussion about lighting options with an energy advisor can take the guesswork out of choosing the best bulbs and fixtures.



RENEWABLE ENERGY

SOLAR 101



How solar panels capture and convert the sun's energy

Residential solar has evolved at a rapid pace over the past ten years. Once the most expensive form of electricity generation available, it was out of reach for many homeowners. Advances in manufacturing and technology have steadily driven down the price of residential solar, making it more affordable — and more accessible — than ever before.

While this is exciting news, it's still important to take several factors into consideration when deciding if installing solar is right for you. For instance, your home's location and energy efficiency play a vital part in how well a solar array will perform. It's also helpful to understand exactly how a photovoltaic (PV) system harnesses the sun's energy and converts it into electricity.

The typical PV system has two main components — the panels and the inverter. Each panel is composed of many smaller cells that are all connected to produce direct current (DC) electricity. The number of panels used is determined by the amount of electricity required and the amount of space available to mount them. Since solar cells generate DC power but our homes and businesses use alternating current (AC) power, an inverter is required. This piece of equipment converts the DC electricity into AC power.

PV systems are installed in what is called a grid-tied configuration. This means that the system will only operate when electricity is present on Firelands Electric Cooperative's power lines. When a power outage occurs, the inverter automatically shuts down the flow of electricity from the solar array. Without this protective feature, the PV system could potentially backfeed electricity onto the co-op's lines, becoming a life-threatening danger to line crews and anyone in the area. When the inverter shuts down, the solar power stops flowing, so the system cannot be used like a generator to power homes or businesses during an outage.

While systems are usually sized to come as close as possible to matching the expected electrical needs of the member, the fluctuation of available sunlight means there is no way to continuously match the output of the

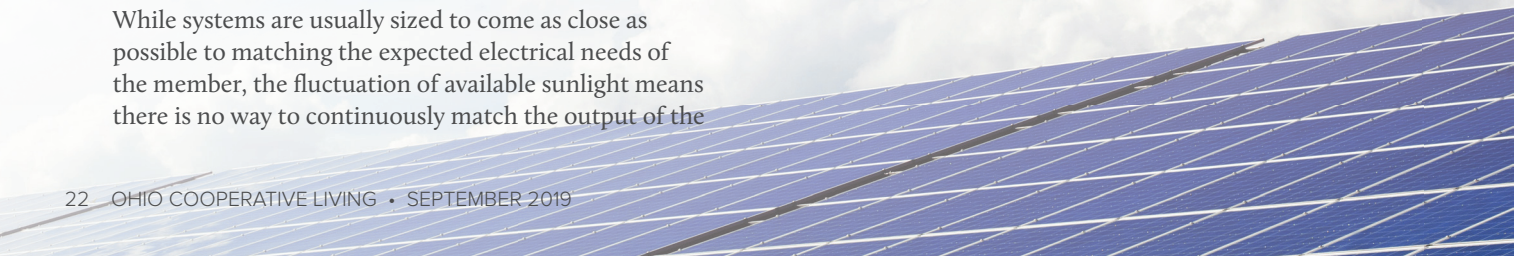
solar array to the need for electricity. In Ohio, the best panels currently available operate at an average efficiency of around 14%. At times, the amount of solar power will be more than needed. At other times, it will be less. This is where net metering comes into play.

Firelands Electric's net meter measures both the amount of electricity the co-op supplies when solar production is less than what the member requires and the amount of electricity sent back onto the co-op's lines when solar output exceeds what is being used. This allows Firelands Electric to keep track of the total amount of electric power a member uses, how much is being supplied by the solar array, and how much is from the co-op (the portion that is reflected on the member's monthly bill).

Taking all factors into consideration, it's not always the best choice for a member to install residential solar. That's why co-ops have become actively involved in developing community solar. These programs, like Firelands Electric's OurSolar, give co-op members the option to share in the benefits of a solar array. By the end of 2019, the combined solar capacity of America's electric cooperatives is expected to surpass one gigawatt — enough to power between half a million and one million homes!

As member-owned utilities, electric co-ops view solar as a valued energy source. Firelands Electric and cooperatives across the country work hard to provide their members with the latest information and resources when it comes to solar. We want to help you make the right choice for your situation.

For more information about solar systems for your home, the OurSolar community renewable program, or to schedule a free assessment of your home's energy consumption, contact Firelands Electric Cooperative's energy advisors at 1-800-533-8658.



INNOVATIVE TECHNOLOGY

WHAT'S NEW with electric vehicles?

Sales of electric vehicles (EVs) are on the rise in the United States. In 2011, there were only around 17,000 EVs sold, compared to the 361,000 EVs sold in 2018. While Tesla dominates the market in the U.S., there are many other popular models available, and the competitiveness among them is increasing. EVs are now offered by many major manufacturers, like General Motors, Ford, Toyota, and BMW.

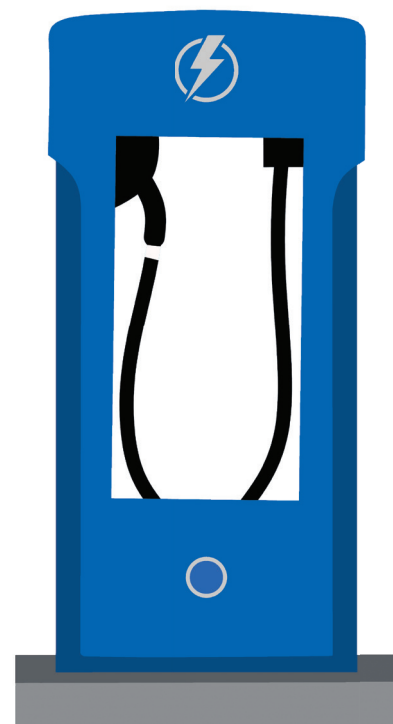
One reason that the EV market has been doing so well is that the total cost of ownership of newer EV models is becoming comparative to that of gas-powered vehicles. Since maintenance costs for EVs are lower than gas-powered vehicles and the price to charge an EV is cheaper than filling a full tank of gas, people are spending less money on EVs over the course of the car's lifetime than they would on gas-powered vehicles.

With the growth of EV sales comes a growing need to charge those vehicles. There are three main types of charging levels: Level 1, Level 2, and DC Fast charging. Level 1 and Level 2 are mainly for residential use, while DC Fast chargers are made for a "gas station" experience.

For charging at home, the Level 1 (120-volt) charger typically takes 17 to 25 hours to fully charge a car with a 100-mile range. A Level 2 (240-volt) charger shortens that time to five hours or less.

The growth of the EV market is creating a need for home-based charging stations. To help meet this need, Firelands Electric has added a new rebate for the 2019-2020 program year. Residential and commercial co-op members who install a Level 2 (240-volt) electric vehicle charger that meets the program's guidelines at their home or business are eligible to receive a \$250 rebate. Check out www.firelandsec.com/content/electric-vehicle-charger-rebates for complete details.

To view a listing of all of Firelands Electric Cooperative's rebate programs and incentives, as well as their specific eligibility requirements, visit www.firelandsec.com/content/member-programs.



Member rebate programs

In addition to EV chargers, Firelands Electric Cooperative offers a variety of other rebates to members who make energy-smart purchases, including:

- Electric water heaters
- Insulation upgrades
- Geothermal systems
- ENERGY STAR-certified appliances
- Heat pumps
- Much more!

Visit www.firelandsec.com/content/member-programs for a complete list of rebates and their guidelines.



ENERGY EFFICIENCY

SAVVY SAVINGS

Make smart appliance choices to reduce energy use and monthly bills

Although heating and cooling account for roughly half of your home's annual energy consumption, household appliances also have an impact on your monthly bills. Major appliances cost several hundred dollars a year to operate and make up about 15 to 20% of your monthly energy use. Factors such as model, size, frequency of use, and the operation settings all play a part in the energy efficiency of your appliances.

Over the last few decades, appliances have taken huge leaps in efficiency. For example, a 24-cubic-foot, frost-free refrigerator manufactured before 1993 costs nearly \$200 per year to operate. A new ENERGY STAR-certified model, on the other hand, runs about \$130 per year. That \$70 in annual savings adds up over the lifetime of the appliance.

Save even more on new
ENERGY STAR-certified appliances with
Firelands Electric Co-op's rebate program.
Visit www.firelandsec.com/content/appliance-rebates for complete details.

The specific features of an appliance can also affect its overall efficiency. For instance, a refrigerator model with a top or bottom freezer uses less energy than a side-by-side version. For some appliances, the savings is minimal, but for others the difference can be substantial. Consider the case of humidifiers: A tabletop warm-mist unit running 24 hours per day can use over \$22 a month in electricity, while a whole-house system (installed on your furnace) costs under \$2.

When looking to purchase a new appliance, keep in mind how much you use it. The more it is used, the greater the savings will be if you choose an efficient, ENERGY STAR-certified model. Also consider that it may be more economical to buy a smaller version of an appliance that is seldom used.

How you operate your appliances can also affect their energy consumption — and your monthly utility bills. Use the guidelines on the next page to get the most out of your energy dollars.

An appliance's wattage determines the amount of energy it will consume. For every 1,000 watts of appliances, the average consumer spends 11 cents per hour in electricity — which is a bargain! But when you combine all of your home's appliances and multiply that by the number of hours a month you use them, those pennies add up. Using your oven an hour a day comes out to about \$12 per month. Combine that with the cost to use the abundance of other appliances, TVs, computers, and other electronic devices in your home, and the number becomes more substantial.

With a bit of research and a few adjustments to how your appliances are operated, it can be easy to save energy — and money. Learn more ways to reduce your electric use by checking out Firelands Electric Cooperative's energy calculators and energy efficiency tips at www.firelandsec.com/content/energy-education.



Energy-saving appliance tips

Refrigerator/freezer

- Set your refrigerator between 35 and 38 degrees and your freezer at zero degrees.
- Keep the unit in a cool, climate-controlled place, away from heat sources like an oven. Avoid extreme temperature areas like a garage or basement.
- Make sure there is adequate air flow around the unit, including between the wall and back of the refrigerator.
- Keep the refrigerator full when possible. It will actually run less this way.
- Defrost regularly and replace any leaking door seals.

Stove/oven

- Use the correct size burner for your pan. One that is too large wastes energy.
- When possible, use small appliances like the microwave, slow cooker, or toaster oven, which consume less electricity.

Dishwasher

- Use the shortest setting possible.
- Air dry rather than using the heated dry function.
- Only run a load when the dishwasher is full.

Clothes washer/dryer

- Use cold water when possible, which is also better for your clothes.
- Only wash and dry full loads of laundry.
- Make use of sunlight and dry clothes on a line outside.



Harvest safety tips



- Maintain a 10-foot clearance around all utility equipment in all directions.
- Use a spotter and deployed flags to maintain safe distances from power lines and other equipment when doing field work.
- If your equipment makes contact with an energized or downed power line, contact us immediately by phone and remain inside the vehicle until the power line is de-energized. In case of smoke or fire, exit the cab by making a solid jump out of the cab, without touching it at the same time, and hop away to safety.
- Consider equipment and cargo extensions of your vehicle. Lumber, hay, tree limbs, irrigation pipe and even bulk materials can conduct electricity, so keep them out of contact with electrical equipment.

Source: Safe Electricity



EMPLOYEE NEWS

Introducing . . .

Over the past year, you may have noticed some new faces at your cooperative. Due to retirements and promotions, five new employees have joined the Firelands Electric family. Filling a variety of positions, these new additions to the co-op's workforce help members with their monthly bill statements, answer service questions, schedule new construction appointments, assist linemen in the field, and much more. Please join us as we welcome these new employees to Firelands Electric Cooperative!

Jessica Schwanger

As a part-time consumer services representative, Jessica works in the co-op's billing department a few days each week. Hired in August 2018, she just celebrated her one-year anniversary with Firelands Electric. Jessica handles payments over the phone, at the front counter, and at the co-op's new drive-through window. "Helping members is the best part of my job," Jessica says.

Jessica also assists the billing department with collections and serves as a backup for daily balancing duties. In

addition, she is currently working on a project to scan and digitize Firelands Electric's old membership records.

A member of Firelands Electric for two years, Jessica came to the co-op from the healthcare field. She and her husband, Jay, live outside of North Fairfield and just welcomed their first child last month. Jessica is an avid gardener and is involved with the Crawford County Livestock Committee.



Jessica Schwanger
PART-TIME CONSUMER
SERVICES REPRESENTATIVE

Holly Beach-Barber

Holly joined Firelands Electric in March as the cooperative's operations assistant. In her position, she is responsible for processing underground equipment locations for the Ohio Utilities Protection Service, coordinating new construction with the engineering staff, and handling crew dispatching. Holly also assists members with the transfer of service and assists the billing department as needed.

Before joining the cooperative, Holly served as an administrative assistant for Eastman Funeral Home. She also has experience in retail service and as a pharmacy technician. A Firelands Electric member for 15 years, Holly lives in the New London area with her daughters Kotiana and Nadia. She is involved in the New London FFA Alumni and Boosters and enjoys paddle boarding and hiking. "I also love helping my girls with their FFA animals and projects," Holly says.

For Holly, serving the members of Firelands Electric is one of the highlights of her job at the cooperative. "I work with an amazing group of people," she adds.



Office Services Assistant Melissa Zacharias, left, and Operations Assistant Holly Beach-Barber, right.

Melissa Zacharias

Melissa is the co-op's newest addition, joining Firelands Electric in July as the office services assistant. In her role, Melissa works with several departments. She assists the billing department by answering phones, processing payments, and helping members with questions. Melissa also lends the member services department a hand, helping them process member rebates. In addition, she assists accounting and other departments with converting documents to electronic versions for easier storage and retrieval.

Having earned her associate degree in accounting from Lorain County Community College, Melissa has over a decade of experience in the field, including nine years as a payment specialist in the healthcare industry. She and her husband, Jared, live in the Wellington area and enjoy hiking and spending time with family and friends. One of Melissa's favorite aspects of her job is the people. "I get to meet new members every day," she says.



Matt Whiteside
GROUNDSMAN

Matt Whiteside

Matt is one of two groundsmen hired by Firelands Electric in April. As part of his new role, Matt is learning the basic skills of a lineman so that he can assist the cooperative's crews from the ground. The goal of this position is to provide backup for our linemen, while also training the groundsman for a future as an apprentice lineman. Inspecting power lines and equipment for operating issues and safety concerns, line maintenance, and recordkeeping are just a few of the skills Matt is currently mastering.

A native of the North Fairfield area, Matt recently graduated from Erie, Huron, Ottawa Vocational Education (EHOVE) Career Center with a two-year electrical technician certification. In his spare time, he enjoys hunting, fishing, and working on vehicles.

Matt likes the fact that his work at the cooperative allows him to be outdoors and that "every day is something new."

Chris Kent

Chris also joined Firelands Electric Co-op as a groundsman in April. Like Matt, he is learning skills to

construct and maintain overhead and underground power lines, restore outages, and patrol lines for problem areas. His training is meant to assist line crews in the field, as well as lead him on the path to becoming an apprentice lineman.

Prior to his position with the co-op, Chris worked for the telecommunications industry. He also served as a member of the Army National Guard, performing duties as a military police officer and marksmanship instructor. Chris earned his associate degree from Grantham University in 2012 and is a member of the Ohio American Veterans Association Post 162 in Wellington.



Chris Kent
GROUNDSMAN

A Firelands Electric member for nine years, Chris and his wife, Tiffany, live in the Nova area with their son, Tristan. He enjoys hunting, fishing, and working on home improvement projects.

"Being able to work for the members of Firelands Electric, which make up a majority of the community I grew up in, is a great way to give back," Chris says.

*Wishing you a
safe and happy
Labor Day!*

The Firelands Electric Co-op office
will be closed on

Monday, September 2

in observance of Labor Day.
As always, emergency service
is available 24/7 by calling
1-800-533-8658.



EMPLOYEE NEWS

ANDREA GRAVENHORST CELEBRATES 20-YEAR MILESTONE

Firelands Electric Cooperative congratulates Director of Communications and Member Services Andrea Gravenhorst as she marks her 20th anniversary with the co-op. Andrea started her career at Firelands as a member services representative in 1999. In 2012, she became the communications specialist and was promoted to her current position in 2014.

Andrea's department is responsible for all communications to members, including the cooperative's local pages of *Ohio Cooperative Living* magazine, firelandsec.com, social media, e-newsletters, and SmartHub alerts. Member services also oversees member rebates, energy efficiency education, energy consultations, the PeakBuster load management program, and youth programs, such as the Washington, D.C., Youth Tour and scholarships.

Over the past 20 years, Andrea has seen her job role expand with the rapidly changing pace of the technology in the electric industry. In addition to communications and marketing, she also serves as Firelands Electric Cooperative's IT network administrator — which has been her greatest challenge.

"Technology is constantly changing, and it takes a lot of work to stay ahead of the game," Andrea says. "To remain innovative and efficient, while also providing our members with the best possible service, we need to stay abreast of the latest technology available."

Andrea also had a major role in the design and construction of Firelands Electric's new all-in-one facility. Working closely with contractors, she made sure that the structure would meet the needs of the co-op now and well into the future — and that it was built to be as energy efficient as possible.

"Andrea brings an amazing blend of creativity, intensity, and attention to detail to her job. She covers a lot of ground and leaves no stone unturned in her pursuit of perfection," says Dan McNaul, Firelands Electric Cooperative's general manager. "She is passionate about helping members, whether that involves communicating the latest energy efficiency information or making sure they have the tools they need to manage their electric consumption and monthly bills," he adds.

During her time at Firelands Electric, Andrea continued her education and received her bachelor's degree in marketing and business management from Ashland University in 2010.

Andrea enjoys the variety of work in her department and the great employees she works with at Firelands. "I really enjoy being a part of the Firelands team and having the opportunity to help people with their energy questions," she says. "I am truly blessed to work with a great group of people and enjoy what I do."

Andrea and her husband, Bob, live south of Monroeville with their sons, Jayden and Anthony. Aside from helping her husband on their grain farm, Andrea enjoys gardening, landscaping, fishing, and taking bike rides with her boys.



Andrea Gravenhorst
DIRECTOR OF MEMBER
SERVICES AND
COMMUNICATIONS

YOUTH PROGRAMS



Education helps shape the leaders of tomorrow. That's why Firelands Electric includes it as one of our seven core principles. Nearly three years ago, the cooperative introduced a program to encourage students in their pursuit of academic excellence. Students in grades 6–8 are invited to become part of “The A Team” and be recognized for their hard work and dedication to education.

ACADEMIC EXCELLENCE

Winners of July drawing receive iTunes gift cards



Makayla Westbrook
Celeryville Christian School
Daughter of Brandon and Tammy Westbrook



Scarlett Wilhelm
Ashland Middle School
Daughter of Dan and Kristi Wilhelm

Send us your grade card and win!
The next drawing will be held on Dec. 10.

How you can win

Students in grades 6–8 who have a minimum of three A's on their most recent report card and whose parents or guardians are members of Firelands Electric Co-op are eligible to apply. A copy of the report card should be submitted by mail to Attn: The A Team, Firelands Electric Cooperative, P.O. Box 32, New London, OH 44851. Report cards may also be emailed to members@firelandsec.com.

Be sure to include the student's name, age, school, grade, address, phone number, the parents' name(s), and email address on your entry.

Complete program details are available at www.firelandsec.com/content/team.



Jack McKee
South Central Middle School
Son of Jim and Alicia McKee



GOVERNMENT

Electric co-ops welcome new rule

A few months ago, the Trump administration issued a rule to reduce power plant carbon emissions. Known as the Affordable Clean Energy (ACE) rule, the new regulation will require power plants to work with state regulators to assess steps that can be taken to cut emissions through energy efficiency improvements.

America's electric cooperatives welcomed the new rule, noting that it is far preferable to an earlier and far costlier attempt to regulate carbon emissions that ultimately was put on hold by the Supreme Court.

"The ACE rule represents a more flexible path forward that will minimize the cost to consumers and preserve the reliability of the electric grid as electric co-ops work to promote a healthy environment and vibrant rural communities," says Jim Matheson, CEO of the National Rural Electric Cooperative Association.

"Electric cooperatives have invested billions of dollars in diverse energy sources and emission-reduction technology to meet the electricity needs of their local communities while protecting the environment," Matheson says. "The ACE rule gives electric cooperatives the ability to adopt evolving technology and respond to market and consumer demands while continuing to serve as engines of economic development for one in eight Americans."

Matheson stressed that the ACE rule will allow electric co-ops to ensure that affordable and reliable power remains available throughout our communities.

Power plant emissions have steadily declined due to market forces and evolving consumer expectations.

Nearly 60% of the electricity supplied by electric co-ops comes from low- or no-emission energy sources. Electric cooperatives have reduced carbon emissions 9% since 2009, even while increasing electric generation by more than 12 million megawatt-hours. Cardinal Power Plant, the generating plant that supplies the majority of the electricity for Ohio's electric cooperatives, has invested heavily in technology to reduce emissions, making it one of the cleanest coal-fired power plants in the world.

Co-ops are investing in research to develop proven carbon capture, storage, and reuse technologies that can extend the operation of coal-fueled power plants. Electric cooperatives work hard to minimize the cost of new regulations to reduce the impact on electric rates for their members. In this instance, the ACE rule is consistent with our mission to provide members with safe, reliable, and affordable power, while continuing to reduce emissions and meet other important environmental goals.



INTERESTED IN SEEING THE CARDINAL POWER PLANT FIRST-HAND?

Join us for the 2019 Cardinal Tour on Thursday, Oct. 3. During this annual trip, Firelands Electric Cooperative takes members on a chartered bus to Brilliant, Ohio, to learn about their power plant during an interesting and informative presentation and tour. Attendees are also treated to dinner at Dutch Valley Restaurant and Bakery in Sugarcreek on the way home.

Visit www.firelandsec.com/content/cardinal-plant-tour for complete details and to reserve your spot on this year's tour.

CO-OP NEWS

Advocate for your co-op and your community

Formed in 1966, the Action Committee for Rural Electrification (ACRE) is a nonpartisan political action committee (PAC). Its mission is to make sure that the voice of rural electric cooperative consumers is heard by our nation's legislators.

ACRE Co-op Owners for Political Action (often referred to as Co-op Owners) is the PAC's consumer arm. Co-op Owners gives you, the member, an opportunity to raise your voice on behalf of your electric cooperative.

Government officials make policy decisions that affect your local cooperative and your community. Co-op Owners is an easy way for you to help determine who gets elected to make those decisions. The program supports current and potential candidates for state and federal office who will speak for — and protect — the interests of electric cooperatives and their member-owners. It's important for co-ops to strengthen our political voice and let legislators know how their proposals will affect our members, their communities, and their electric bills.

For just \$2.08 per month, you can join the 360 Firelands Electric members, 6,900 Ohio members, and over 11,000 members nationwide who are part of ACRE Co-op Owners for Political Action. Your voluntary participation in the nationwide Co-op Owners program ensures that the voice of electric cooperatives remains strong in our nation's capital and in our state legislature. Maintaining a grassroots presence in the political process is instrumental to the long-term success of the electric cooperative program and to the communities we serve.

To join ACRE Co-op Owners, complete and return the form to the right — and make your voice heard!

ACRE Co-op Owners for Political Action

Authorization Form

I want to help keep the voices of rural electric cooperatives heard in the political process by participating in ACRE Co-op Owners for Political Action.

No need to send a check. Please add the following amount to my monthly electric bill:

- ☐ Regular Member: \$2.08 per month (\$25 per year)
☐ Century Member: \$8.03 per month (\$100 per year)*
☐ President's Member: \$41.60 per month (\$500 per year)*
☐ Other Amount: \$ _____ *

I affirm that my contribution is made with non-corporate funds:

Name: _____

Address: _____

City, State, ZIP: _____

Cooperative: _____

Account No.: _____

Signature: _____

* Federal election law requires the following information for contributions equal to or exceeding \$200:

Employer: _____

Occupation: _____

This completed form can be submitted online by emailing it to members@firelandsec.com, or mailing it to Firelands Electric Cooperative, P.O. Box 32, New London, OH 44851.

☐ Enclosed check payable to Firelands Electric Co-op is for a one-time donation in the amount of \$ _____

Contributions to ACRE Co-op Owners for Political Action are strictly voluntary. Contributions to federal and state political action committees are not tax deductible. Member-owners have the right to refuse to contribute without reprisal. Contributions may be stopped any time upon notification to the cooperative. The contribution guidelines are suggestions only. You may contribute more or less than the recommended amount.



COOPERATIVE UPDATE

BOARD MEETING *highlights*

Firelands Electric Cooperative's board of trustees met June 25 and covered the following items:

- Board President Dan Schloemer reported that the cooperative's membership applications were approved at the annual meeting held on June 22.
- The board reviewed and approved a report on the safety and training job site observation conducted on May 31 and a bucket rescue performance evaluation conducted on June 10.
- Director of Finance and Accounting Tabi Shepherd reviewed the May financials and reported on recent accounting and billing department activities.
- General Manager Dan McNaull updated the board on the current status on the sale of the cooperative's former buildings.
- McNaull updated the board on the status of various pending issues regarding the final punch list for the new building.
- McNaull reviewed results from the 2019 annual meeting with the board. He discussed voting results for the code amendments and arrangements for next year's event that is scheduled to take place on June 20, 2020.
- McNaull reviewed the cooperative's monthly outage report for June with the board, showing the causes of outages, the number of members affected, and the duration of power interruptions.
- Director of Operations Don Englet reviewed recent activities and projects in the operations department.
- Director of Member Services and Communications Andrea Gravenhorst reported on recent activities involving the member services and IT departments.

The cooperative's next board meeting is scheduled for 7 p.m. on Tuesday, Sept. 24, at Firelands Electric's facility, located at 103 Industrial Drive, New London.

FIRELANDS ELECTRIC COOPERATIVE, INC.

OUTAGE HOTLINE

1-800-533-8658

OFFICE

103 Industrial Drive
P.O. Box 32
New London, OH 44851
419-929-1571

OFFICE HOURS

Mon.-Fri. 8 a.m.-5 p.m.
www.firelandsec.com



BOARD OF TRUSTEES

Dan Schloemer
President, District 1

Bruce Leimbach
Vice President, District 4

Carl Ayers
Secretary/Treasurer, District 5

W.E. Anderson
District 8

Steve Gray
District 3

Gene Lamoreaux
District 2

John Martin
District 9

Kevin Reidy
District 6

Rob Turk
District 7

GENERAL MANAGER

Dan McNaull

HAVE A STORY SUGGESTION?

Email your ideas to:
members@firelandsec.com

Firelands
Electric
COOPERATIVE
Your Touchstone Energy® Partner 