



MESSAGE FROM THE PRESIDENT

CAPITAL CREDITS

The monetary benefits of being a cooperative member

There are many benefits that come with cooperative membership, but one of the most exciting is receiving capital credits. In fact, Firelands Electric is retiring over \$600,000 of capital credits to members this month.

Being a not-for-profit organization that is owned by its members, Firelands Electric provides its member-owners electric service at cost. Money to cover the cooperative's day-to-day operating costs — maintaining, repairing, and constructing the electric distribution system — comes directly from the members paying their electric bills.

At the end of the year, Firelands Electric subtracts expenses from the amount of money collected, and the remaining balance is called the margin. Any margin the cooperative makes — the money left over after all bills are paid — is allocated back to the members' capital credit accounts.

Firelands Electric allocates the margin as capital credits to each member based on the amount of electricity they purchased throughout the year. When our board of trustees determines it is financially feasible and prudent, and when we meet the financial requirements stated in our loan documents, we retire the capital credits back to the members.

In the interim, we use the capital credits that are allocated, but unretired, to improve and expand our electrical system and meet our other capital needs. The cooperative invests capital credits money in new poles, wire, transformers, substations, equipment, and other infrastructure in order to provide a reliable supply of cost-effective electric power. This reduces the necessity to borrow money and helps us provide reliable electric service.

The entire amount being refunded this year will be from the oldest capital credits years — the remaining allocation of 1996 and a portion of 1997.

Since 1948, Firelands Electric Cooperative has refunded over \$14.5 million in capital credits. Active members of the cooperative will receive a credit on their August electric bill labeled "Capital Credit Refund," and former members will receive a check.

As an electric cooperative, we are here to provide at-cost electric service without making a profit — after all, we don't have shareholders. As a member of an electric cooperative, you invest in the efficient operation of your co-op. Unlike an investor-owned utility, we don't pay dividends or other amounts to shareholders who don't purchase electricity from us.

The return of patronage capital credits is just one of the many ways that electric cooperatives are set apart from other utility providers. One of the seven cooperative principles is to operate on a not-for-profit basis by returning any net savings to members.

Funds remaining each year, after all obligations have been paid, are credited to members' capital credits accounts and represent each member's ownership of the cooperative. This is why it's pertinent for members who move out of Firelands Electric's service area to provide the cooperative with updated contact information, because you may still be owed capital credits in the future.

Capital credits are just one of the many benefits of being a member of Firelands Electric Co-op. Collectively, more than 900 electric cooperatives serve an estimated 42 million people in 47 states and retire around \$600 million in capital credits annually — that's the cooperative way.



Dan Schloemer, President
BOARD OF TRUSTEES



ANNUAL MEETING

EMBRACING CHANGE

Firelands Electric Cooperative holds 80th annual meeting

On June 23, more than 600 members and guests attended Firelands Electric Cooperative's 80th annual meeting of members, held at Ashland University's Myers Convocation Center.



Firelands Electric Cooperative's board of trustees for districts 2, 7, and 9 were elected at the organization's annual meeting in June. Chosen to represent District 2 is Gene Lamoreaux, left; District 9, John Martin, center; and District 7, Rob Turk, right.

Incumbents Gene Lamoreaux and Rob Turk were re-elected to the cooperative's board of trustees, representing Districts 2 and 7, respectively. John Martin was elected to represent District 9, filling an open seat on the board.

Congressman Bob Gibbs, R-Lakeville, spoke to Firelands Electric's members, voicing his support for the Ohio electric cooperative community. Gibbs noted the passage of a farm bill in the House, which prioritizes rural infrastructure and the expansion of broadband internet access.

Firelands Board of Trustees President Dan Schloemer reflected on a year of change at the cooperative,

Congressman Bob Gibbs (R-Lakeville), at right, spoke to meeting attendees about legislative issues affecting Ohio's electric co-ops.

including the groundbreaking of a new headquarters facility and multiple leadership changes, most notably the hiring of past board president Dan McNaul as the cooperative's new general manager.

"The board was delighted that Dan accepted the position," Schloemer said. "He brings business and management experience to the co-op, coupled with a perspective gained by many years of being a part of both Firelands Electric and our statewide organizations."

Schloemer recognized April Bordas, Firelands' former general manager who retired in February, and former trustees Lowell Kreager and Neil Winslow. Kreager, a trustee for more than 30 years, passed away in December, and Winslow resigned his seat upon moving outside the cooperative's service territory.

Despite a mild summer and winter causing a decrease in overall power sales in 2017, Schloemer reported that Firelands received a clean financial bill of health from auditors. As a testament to the cooperative's financial strength, Firelands Electric's board is retiring \$600,000 in capital credits to members from margins earned in 1996 and 1997.

In his first address to members as general manager, Dan McNaul highlighted the cooperative's prudent investments in system maintenance.





“Even though we can’t control things like animals, trees, weather, transmission lines, and automobile drivers with cellphones, we are continuously working to upgrade our distribution system to minimize the effects of these outage instigators,” McNaul said.

Over the past year, Firelands invested \$1.86 million into strengthening its system, including the rebuilding of 9.5 miles of lines in Ripley, Greenwich, New Haven, and New London townships.

“These newly rebuilt sections will improve reliability, supply more consistent voltage, and accommodate future load growth for members in these areas,” said McNaul.

Despite these sizable maintenance costs, McNaul reported that Firelands members would not see a rate increase in 2018.

McNaul encouraged Firelands members to join ACRE Co-op Owners for Political Action®, a nonpartisan political action committee that supports candidates who represent the interests of electric co-op members.



More than 600 members and guests attended Firelands Electric Cooperative’s 80th annual meeting and breakfast, held on June 23.

“It’s vitally important that we support and elect officials who understand our concerns, and are committed to representing and serving us,” said McNaul.

Bill Roberts, chief financial officer at Ohio’s Electric Cooperatives, informed Firelands Electric’s members of recent changes in the management of its power supply. In March, Buckeye Power, the generation and transmission cooperative that provides Ohio co-ops with power, assumed management control of Cardinal Generating Station from American Electric Power.

The annual meeting concluded with a prize drawing for registered members. Prizes included a Milwaukee cordless tool set, a KitchenAid 5-quart stand mixer, and bill credits ranging from \$25 to \$100.

To view additional annual meeting photos, visit www.flickr.com/photos/firelandsec/albums.

Members attending Firelands Electric’s annual meeting were entered into a prize drawing, which took place at the conclusion of the event. Clark Hunter was the recipient of a Milwaukee cordless tool set and George Recck was the winner of a KitchenAid 5-quart stand mixer. Several members were also awarded bill credits — Clyde Benner Sr. (\$100), Steve Englet (\$50), Michael Rush (\$50), Delbert Howman (\$25), Jerry Pracker (\$25), Donald Marcum (\$25), and Robert Wallace (\$25).





CO-OP NEWS

OUR SOLAR

Firelands Electric Co-op launching community solar program

Interest in renewable energy is growing, but installing solar panels is incredibly time-consuming and expensive. So let your electric co-op do all of the work for you!

Firelands Electric Cooperative is launching OurSolar, a community renewable program that will allow co-op members to purchase electric produced by the new solar array being built at the cooperative's new facility.

OurSolar offers one of the cleanest and most affordable renewable energy sources available. By grouping solar panels together, costs can be shared, power output can be maximized, and the hassles of rooftop installation can be avoided. Firelands Electric Cooperative's residential members will have the opportunity to purchase a subscription to energy from the solar array located at the cooperative's new campus at 103 Industrial Drive, New London.

OurSolar gives all members an opportunity to benefit from this clean energy source because it's built and maintained at a central location by experts in the field. This eliminates common barriers — such as trees, roof size, and house location — that prevent people from installing solar panels on their property. Further, all ongoing costs are included in the subscription rate, so there is no need to worry about unexpected costs popping up in the future!

Details on how to sign up for OurSolar will be available soon. In the meantime, check out the next page for answers to some of the most commonly asked questions.



50 kW

**number of kilowatts
output by Firelands
Electric's solar field**

152

**number of panels
installed by Firelands
Electric Co-op**

What is the cost to participate?

The cost of electric produced through the OurSolar program is 11.85 cents per kWh. That's 1.5 cents more than today's standard residential rate. The average cost per panel is less than \$2 per month.

Is there a limit to the number of panels I can subscribe to?

Residential members can subscribe to the energy output of up to 10 panels.

How long is the term of the agreement?

The agreement can last for five, 10, or 15 years — your choice. The OurSolar rate will be fixed during the agreement but is subject to change after the agreement ends.

What happens if I move?

If you move to another location within Firelands Electric Co-op's service territory, your subscription can "move" with you! If you move out of the service territory, you have the following options:

1. Transfer your subscription to another member of Firelands Electric Cooperative.
2. Transfer your subscription as part of the sale or rental of your home.
3. Return your subscription back to Firelands Electric Cooperative at no cost.

What if I cancel the agreement early?

If the agreement is canceled early due to moving or death, then the options under "What happens if I move?" apply. If the agreement is canceled early due to a different reason, then the subscription may be returned to the cooperative by paying an administrative fee of \$50 per panel.

If I subscribe to a panel of OurSolar, will I stop receiving my monthly bill?

No. You will continue to receive your monthly bill, but your bill will now show that a portion of your energy is produced by your solar panels and paid for at the OurSolar rate.

Will this lower my bill?

No. OurSolar is not intended as a cost-savings initiative but as an alternative to pricey rooftop solar.

How will my bill be calculated?

The entire site will be metered at a single point. Subscribers' monthly statement will include their per panel portion of the array's output.

Will any equipment be hooked to my home?

No. The power generated by OurSolar will be transported throughout the community by the co-op.

How will this help increase sustainability?

OurSolar is a local power source, which allows the community to have more control over a portion of their power supply. Generating energy with solar power creates no pollution or carbon dioxide emissions, and is a clean, renewable, and sustainable alternative energy source.

How does OurSolar compare?

OurSolar gives all members an opportunity to benefit from this clean energy source because it's built and maintained at a central location by experts in the field. This eliminates common barriers — such as trees, roof size, and house location — that prevent people from installing solar panels on their property. Further, all ongoing costs are included in the subscription rate, so there is no need to worry about unexpected costs popping up in the future!

Can I take advantage of any incentives to bring down the cost of a panel?

OurSolar has sought out and taken advantage of all available tax credits, rebates, and incentives in order to make the program as affordable as possible. These cost reductions are included in the subscription rate.

Is energy production guaranteed?

No. The energy produced for each panel is expected to be about 375 kilowatt-hours per year, but may be more or less in any given year depending on weather conditions.

Can anyone sign up for Firelands Electric's OurSolar program?

Only residential members of Firelands Electric Cooperative may subscribe to panels.

POWERING THE CO-OP COMMUNITY — ONE RAY AT A TIME



REBATE PROGRAMS

Be an energy efficiency *Hero*

Save money with Firelands Electric's expanded rebate programs

To encourage members to make energy-smart purchases, your cooperative offers a variety of energy efficiency and load management programs and rebates. Some of Firelands Electric Cooperative's member programs date back over 35 years, and the co-op constantly updates them to reflect advances in energy efficiency.

In addition to offering incentives for appliances, geothermal and heat pump systems, and weatherization upgrades, the cooperative has further expanded its programs to offer even more savings for its members.

New rebates offered to members include communicating and ductless HVAC systems, dehumidifiers, and heat pump water heaters.

APPLIANCES

Firelands Electric offers rebates to cooperative members who replace their existing refrigerators, stand-alone freezers, clothes washers, or dishwashers with a new ENERGY STAR®-certified appliance. A rebate is also available for members who purchase a qualifying new ENERGY STAR-certified dehumidifier. All appliance rebates are issued in the form of a bill credit on the member's electric account.

To claim this rebate, members must provide documentation, such as a purchase receipt, showing that the new appliance was installed in a home or facility served by the cooperative, as well as include proof of its ENERGY STAR-listing. Documentation showing that the old appliance was removed/recycled is also required (except for dehumidifier).

- **\$100 refrigerator and freezer bill credit*** — ENERGY STAR-certified refrigerators and stand-alone freezers (10-30 cubic feet) can qualify for a \$100 bill credit.

- **\$50 dishwasher and clothes washer bill credit*** — ENERGY STAR-certified dishwashers and clothes washers can qualify for a \$50 bill credit.
- **\$25 dehumidifier bill credit*** — ENERGY STAR-certified dehumidifiers with a minimum capacity of 70 pints/day can qualify for a \$25 bill credit.

ELECTRIC WATER HEATERS

Firelands' residential, commercial, and industrial members who purchase and install an electric water



heater that meets all incentive requirements are eligible to apply for a rebate. The water heater must be installed at a location receiving electric service from Firelands Electric, and new equipment must be inspected and approved by a Firelands service technician. A maximum of two water heater rebates may be paid per home or facility, per program year. All rebates are issued in the form of a bill credit on the member's electric account.

- **\$300 NEW standard electric water heater bill credit*** — 50-gallon or larger electric water heater with an Energy Factor (EF) of 0.91 or higher. Member must agree to the installation of the cooperative's load management PeakBuster device. Includes switching from fossil fuel (gas/propane/oil) and new construction. Members with a water heater load management device already installed DO NOT qualify for this rebate (see below).
- **\$150 REPLACEMENT of existing electric water heater bill credit*** — 50-gallon or larger electric water heater with an EF of 0.91 or higher in a home with a water heater PeakBuster device already installed.
- **\$150 electric heat pump or communicating water heater bill credit*** — 50-gallon or larger electric heat pump or communicating water heater with an EF of 0.91 or higher. (Applies only to units that are incompatible with the co-op's load management device.)
- **\$50 load management device bill credit*** — applies to the installation of a load management device on an electric water heater that DOES NOT meet Firelands' Energy Factor or size requirements. (Members with a water heater load management device already installed DO NOT qualify.)

HEAT PUMP AND GEOTHERMAL SYSTEMS

Program incentives apply to members of Firelands Electric Cooperative who purchase and install new or replacement geothermal or air-source heat pump systems that are ENERGY STAR-qualified and meet or exceed the co-op's energy efficiency standards. New equipment must be inspected and approved by a Firelands service technician. A maximum of two geothermal and/or heat pump rebates or three ductless rebates may be paid per home or facility, per program year.

- **\$800 all-electric geothermal system rebate*** — an all-electric geothermal system with a Cool Returns load management device installed that meets or exceeds an EER of 17.1 (closed loop) or 21.1 (open loop). Communicating geothermal systems that are incompatible with the co-op's load management device will receive a \$700* rebate. A recurring \$10 monthly bill credit will be applied to bills due during the months of July, August, September, and October.
- **\$500 all-electric heat pump system rebate*** — an all-electric air-source heat pump system with a Cool Returns load management device installed that meets or exceeds a SEER of 15.0. The backup heating source must be electric resistance. Communicating heat pump systems that are incompatible with the co-op's load management device will receive a \$400* rebate. A recurring \$10 monthly bill credit will be applied to bills due during the months of July, August, September, and October.
- **\$300 dual-fuel geothermal or heat pump system rebate*** — dual-fuel heat pump unit added to any fossil fuel (gas/propane/oil) furnace with a Cool Returns load management device installed that meets or exceeds Firelands' energy efficiency standard (see above). Communicating systems that are incompatible with the co-op's load management device will receive a \$200* rebate. A recurring \$10 monthly bill credit will be applied to bills due during the months of July, August, September, and October.
- **\$300 all-electric ductless or mini-split heat pump system rebate*** — an all-electric ductless or mini-split heat pump system that meets or exceeds a SEER of 15.0.

**A complete listing of all Firelands Electric Cooperative rebate programs and incentives, as well as their specific eligibility requirements, is available at www.firelandsec.com/content/member-programs.*

The cooperative's budget for rebate programs is limited, and offers expire when funds are depleted on a first-come, first-served basis, or when the program is discontinued. Current program year is effective July 1, 2018 - June 15, 2019.

Some rebates and incentives require members to participate in the cooperative load management program by having a PeakBuster device installed on the applicable electric appliance. Firelands' technicians reserve the right to accept older or marginal HVAC systems into member programs.



CO-OP NEWS

BUILDING UPDATE



Over the past two years, Firelands Electric's board and management have exercised due diligence in preparation to build a new facility that will incorporate a 12,180-square-foot office and 22,800-square-foot warehouse — all under one roof. This facility will replace three current inefficient buildings.

Firelands Electric is taking advantage of lower interest rates and other financial opportunities available from USDA Rural Utilities Service (RUS) to finance the new facility located on 15 acres of property in the Village of New London — a site that will be very beneficial to the cooperative.

Monroeville-based firm Janotta & Herner is constructing the building, and an official groundbreaking ceremony for the new facility was held in October. Soil boring tests, environmental studies, and some groundwork were completed at the end of 2017, before resuming construction in late April.

Firelands Electric's new facility is expected to be completed before the end of the year. It will encompass energy-efficient heat pumps in the office, warehouse radiant floor heating, LED lighting, foam insulation, and other innovative technologies. The property will also incorporate a 50 kW community solar project, which will become available in September as a generation resource to the cooperative's membership.

"The new facility is an investment in both our future and in the community. It is reflective of the comprehensive strength and financial health of Firelands Electric Cooperative," says General Manager Dan McNaull. "Having the cooperative's operations under one roof will offer improved communications and efficiencies to our workforce."

The cooperative's board and management will continue to oversee and manage the project to ensure a long-lasting structure that will serve Firelands Electric and its members for many years in the future. Photos of the building's progress are available on the cooperative's Flickr page at www.flickr.com/photos/firelandsec/albums.



Above, the panels at Firelands Electric's new 50kW community solar field will be energized later this month.

In July, all door and window frames were set and limestone wainscoting for the office was completed.



CO-OP NEWS

DAN SCHLOEMER CELEBRATES 10 YEARS WITH THE CO-OP

Dan Schloemer recently celebrated his tenth anniversary as District 1 trustee of Firelands Electric Cooperative. He was elected to represent District 1 during the 2008 annual meeting of members. Dan was elected to the officer seat of secretary/treasurer in mid-2017, then elected board president later that same year.

Electric cooperatives have existed for more over 80 years. In that time, much experience has accumulated regarding how the boards of cooperatives should function. Firelands Electric's board of trustees is the representative body of the members of the cooperative, and serves the legitimate member-owners, acting on their behalf. The members elect the board and place in its hands the administration of the assets and responsibilities of the company.

When asked to reflect on his ten years on the board, Dan emphasized how he enjoys the privilege of working with other board members on behalf of co-op members and employees. There are many complex issues that come before the board requiring difficult choices, he said, and many decisions made today will impact the cooperative for years to come.

Dan says the greatest asset to the cooperative and its members is the dedicated staff that truly understands how to provide the members with a superior level of service. Firelands employees have done a fantastic job in controlling costs and reducing line loss — all with the highest level of safety, he added.

"While serving on the board, I've become convinced of the importance of making our voices heard in Washington on proposed laws and regulations that continue to threaten the supply of reliable electric power we all depend on each and every day," Dan said. "Members need to make their voices heard in the political

process by participating in ACRE Co-op Owners for Political Action®.

"The Action Committee for Rural Electrification (ACRE®) is a political action committee for the nation's electric cooperatives that maintains a strong grassroots presence in the political process, and I am very proud to be an ACRE Century Club member. It is always important to communicate with our legislators and ask for common sense and affordable electrical power nationwide. It is truly an honor for me to represent the members living in District 1 of Firelands Electric Cooperative, and to serve as a trustee of this fine organization," he adds.

Dan is a graduate of Willard High School, Wilmington College, and Ashland University. He currently is senior vice president and chief lending officer at Croghan Colonial Bank in Fremont. Dan attends St. Francis Xavier Church. He also serves on the board of directors for Reach Our Youth, which is a mentoring program through the Huron County Common Pleas Court Juvenile Division.

Dan and his wife, Debbie, live in the Willard area. They have two grown children and three grandchildren. In his spare time, he enjoys reading military history, working outside, and spoiling his grandchildren.



Dan Schloemer, President
DISTRICT 1 TRUSTEE





PAYMENT OPTIONS

BUDGET BILLING AVAILABLE

Smooth out the lumps and bumps in your monthly electric bills

Budget Billing is a free service that makes managing your cash flow easier by providing predictable monthly payments. Firelands Electric's budget plan (or levelized billing) is available to members who wish to pay the same amount each month and not be surprised by higher summer or winter electric bills.

The deadline to sign up for Firelands Electric's budget plan is Friday, August 17.

The cooperative will estimate your monthly consumption based on the past 12 months of electric use. Members' accounts will be reviewed quarterly, and based on changes in actual electric consumption, the monthly payment amount may be increased or decreased.

Utility bills are generally highest during cold winter months and hot summer months. Levelized billing avoids highs by creating a consistent monthly payment based on the past 12 months of electric use — therefore, members need to have at least 12 months of residency listed in their name at their current address to be eligible for the budget plan.

Firelands Electric Co-op's budget plan has an annual "catch-up" during the month of August, when any credit or balance due on the budget account is reflected on that month's bill.

Your cooperative's levelized billing option is available at no extra cost, and you can also participate in automatic budget payments, meaning you can sign up for both auto-pay and budget billing. The same amount can be electronically taken or paid from your bank draft, debit, or credit card every month.

Avoid any big surprises by signing up for the co-op's levelized billing option. The deadline to sign up for Firelands Electric's budget plan is Friday, August 17.

For your convenience, Firelands Electric has many options for paying your electric bill. Members can make payments by mail, at the co-op's office, in our drive-up lock box, or by phone with a non-automated consumer services representative 24 hours a day, 7 days a week, by calling 1-800-533-8658. Several other convenient payment options are also available:

- **Automatic Bank Draft** — This service enables you to have your Firelands Electric payment automatically deducted from your checking, savings, or credit card account each month. You save postage costs and time, and your money stays in the bank until the 14th day of each month.
- **SmartHub Account** — Firelands Electric's online payment system puts the power of data in our members' hands by providing detailed usage and billing history, including bill comparisons with weather trends. Members have the ability to schedule future payments, report power outages, and receive important notifications regarding their account.
- **SmartHub App** — The co-op's free mobile application allows members to access their electric account and energy use information through Android and Apple mobile devices. Members can also receive power outage notifications directly to their mobile device and schedule future payments.
- **SmartHub Pay Now** — For those members who just want to view and pay their account without having to create an online account, SmartHub Pay Now access is an easy bill payment system that does not require any online registration, and can be accessed using a billing account number and last name/business name.

For more information, please contact Firelands Electric Co-op at 1-800-533-8658, or e-mail us at billing@firelandsec.com. Visit www.firelandsec.com to start using SmartHub today.



FYI

Where does my power come from?

Attend the 2018 tour of Cardinal Generating Station to find out

Located on the Ohio River in Brilliant, Ohio, Buckeye Power's Cardinal Plant provides power to Firelands Electric and the 23 other electric co-ops in Ohio. The plant has invested millions of dollars in environmental upgrades — making it one of the cleanest coal-fired power plants in the world.

The 2018 Cardinal Plant tour is scheduled to take place on Wednesday, Sept. 12. This scenic day trip is free and available to cooperative members who have not previously toured the plant. Attendees will participate in an interesting and informative guided tour of Cardinal, as well as be treated to dinner at Dutch Valley Restaurant and Bakery in Sugarcreek.

The bus will depart from Firelands' office headquarters in New London and will also pick up/drop off at the Ashland County Career Center on State Route 60.

Since the power plant can be a potentially hazardous area, tour participants must be at least 12 years old, unless specifically authorized. There will be a considerable amount of walking, climbing several flights of stairs, and going through some hot and dusty areas. Members with health concerns, those who require assistance walking, or those who cannot walk more than a half mile without resting should not take the tour.

Space is limited and reservations are available on a first-come, first-served basis. Seating for this popular tour fills up quickly, so be sure to sign up early.

If you are interested in attending this year's tour and would like to request your seat on the Cardinal tour bus, please visit www.firelandsec.com/content/cardinal-plant-tour. Members can also sign up by contacting member services at members@firelandsec.com, or by calling 1-800-533-8658.



4-H CAMP CONGER



In June, Firelands Electric Co-op employees Scott Carbary, Ken Keener, and Andrea Gravenhorst visited Huron County's 4-H Camp Conger. The trio assisted 48 campers with the construction of lamp and extension cord projects, continuing a long-standing tradition between the co-op and the camp. Visit www.flickr.com/photos/firelandsec/albums to view more photos from this year's activities.





COOPERATIVE UPDATE

BOARD MEETING *highlights*

Firelands Electric Cooperative's board of trustees met May 22 and covered the following items:

- Board President Dan Schloemer reported the cooperative received 46 membership applications for approval by the board.
- The board reviewed a safety and training report for a meeting held May 9 and a workplace safety observation report that was conducted May 15.
- The board approved changes to the cooperative's Policy Bulletin 5-1 that include procedures regarding disconnection of active military duty members, as well as Friday disconnections. The board also accepted changes to Policy Bulletin 8-8 regarding accounts with remote disconnects.
- Director of Finance and Accounting Tabi Shepherd reviewed April financials and drawdown procedures for the building loan. She also reported on accounting and billing department activities.
- General Manager Dan McNaull provided an update on construction of the cooperative's new facility with the board.
- The board discussed offering broadband service within the cooperative's service territory. Following lengthy discussion, it was decided that management would reach out to Ohio electric cooperatives that are already providing this service and report back to the board at the June meeting.
- Dan McNaull reviewed the cooperative's 2017 annual report with the board that will be provided to members attending the annual meeting event.
- The board reviewed reports prepared by Director of Electric Operations Don Englet on recent projects and crew activities in the operations department and Director of Member Services and Communications Andrea Gravenhorst on recent projects and activities involving the member services department.

Firelands Electric Co-op is democratically controlled and governed by local people committed to policies that result in a safe and reliable electric system, fair rates, financial responsibility, and superior member service.

The cooperative's next board meeting is scheduled for 7 p.m. on Tuesday, August 28, at Firelands Electric's office, located at One Energy Place, New London.

FIRELANDS ELECTRIC COOPERATIVE, INC.

OUTAGE HOTLINE

1-800-533-8658

OFFICE

One Energy Place
P.O. Box 32
New London, OH 44851
419-929-1571

OFFICE HOURS

Mon. - Fri. 8 a.m. - 5 p.m.
www.firelandsec.com



BOARD OF TRUSTEES

Dan Schloemer
President, District 1

Bruce Leimbach
Vice President, District 4

Carl Ayers
Secretary/Treasurer, District 5

W.E. Anderson
District 8

Steve Gray
District 3

Gene Lamoreaux
District 2

John Martin
District 9

Kevin Reidy
District 6

Rob Turk
District 7

GENERAL MANAGER

Dan McNaull

HAVE A STORY SUGGESTION?

E-mail your ideas to:
members@firelandsec.com

Firelands
Electric
COOPERATIVE
Your Touchstone Energy® Partner 